

Adelaide Airport Limited

Energy Assistance and Support



Adelaide Airport Limited (AAL) as a lessor of a site with an embedded network, AAL buys electricity from an authorised energy retailer and then on sells the electricity to lessees. AAL is an exempt seller (Under the National Energy Retail Law¹) pursuant to registered exemptions as follows:

- AER-N-0011/2012 – Network exemptions NR1 and NR5 for the Adelaide Airport site granted on 4 May 2015; and
- AER-R 0018/12 - Retail exemptions R1 and R5 for the Adelaide Airport site granted on 1 February 2013.
- AER-N-0012/12 – Network exemptions NR1 and NR5 for the Parafield Airport site granted on 4 May 2012; and
- AER-R-0019-12 – Retail exemptions R1 and R5 for the Parafield Airport site granted on 1 February 2013.

This document will provide you with an overview of the assistance options available to you in relation to the on-sale of energy by AAL.

If you are experiencing any financial or hardship difficulties, please get in touch and we'll work with you to arrange support, based on your business circumstances.

AAL Property Team

Call us: (08) 8308 9309

Email us: aalproperty@aal.com.au

Write to us: 1 James Schofield Drive, Adelaide Airport 5950

There are ways we can help, including:

- Arranging more time for you to pay
- Setting up instalment payment plan,
- Providing you with information and assisting you with obtaining access to relevant Government utility assistance programs (if available)
- Direct you to energy efficiency advice on how best to reduce your ongoing energy usage. For further details please see [Business | energy.gov.au](https://www.business.gov.au/energy)

Please contact us for the full details contained in the Adelaide Airport's Energy Hardship Policy.

Energy Savings Tips

Energy efficiency is about reducing the amount of overall energy required to operate your business. Reducing your energy usage can help to lower your bill, here are some tips to consider to be more energy efficient. Please note that energy use varies a lot depending on your industry. It's important to understand how this affects you so you can find ways to improve energy efficiency that work for you.

Lighting

Using energy-efficient lights is one of the easiest and most cost-effective ways to reduce your energy use. You can review your current lights to determine the purpose they serve in your business and consider if there are more energy efficiency alternatives.

Where you can, take advantage of outside light with open windows and blinds rather than switching on a light. Changing behaviour to turning off lights when not in use or when you leave for the day is a simple way to reduce energy consumption. In some cases, installing, motion detectors and timing for lights can help ensure lights are only on when needed.

Heating and Cooling

Heating and cooling generally requires significant amounts of electricity. A few degrees cooler or warmer can make a significant difference to your usage costs. Please consider making adjustments to temperature settings in order to improve efficient use of electricity.

Equipment

Turning your equipment off when not in use, can help reduce standby power usage. Maintaining your equipment can also help reduce energy consumption and provide cost savings as regularly cleaned and serviced equipment operates better. If your business is looking to upgrade appliances, machinery, or fittings, it's important to consider energy-efficiency. For appliances this can be done by looking at the energy star rating label or detailed equipment information for different business types can be found here [Business | energy.gov.au](https://www.business.gov.au/energy).

1- Under the National Energy Retail Law (Retail Law), any person or business who sells energy to another person for use at premises must have either a retailer authorisation or a retail exemption